

NOTICE

YOUR RIGHTS UNDER TITLE VI, CIVIL RIGHTS ACT OF 1964, AS AMENDED

The transportation services of the Best Friend Express and Dial-a-Ride are provided without discrimination based on your race, color, and national origin.

Should passengers believe they have been discriminated against by the Best Friend Express and Dial-a-Ride public transit system, they may receive a Title VI Complaint Form to file. Complaint Forms and instructions are available online at bestfriendexpress.com or the Lower Savannah Council of Governments (LSCOG) website at lscog.org. Additional information on your civil rights and how to file a complaint is also available by emailing cchandler@lscog.org. You may file a discrimination complaint within 180 days to LSCOG, or directly with FTA Office of Civil Rights, Attn: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 Jersey Ave SE, Washington DC 20590.

For more information on your Civil Rights under Title VI, please contact:

Lower Savannah Council of Governments
2748 Wagener Road
Aiken, SC 29801
(803) 649-7981
Ask for the Transit Manager